From: thing

To: Microsoft ATR

Date: 12/7/01 10:52am

Subject: microsoft case

Dear Sirs,

I am greatly disappointed in the poor deal you have negoitiated with Microsoft.

MS has proved repeatedly that it will not honour the principle of any agreements it is forced to make but get round them using technicalites and grey areas while meeting the exact wording is specific enough to tie its business down. This means we are likely to see little change in MS's monopoly and its strangulation of the IT industry based on your deal with in the US.

The EU might just put something in place that has a positive effect, I live in hope.

regards,

Steven Jones